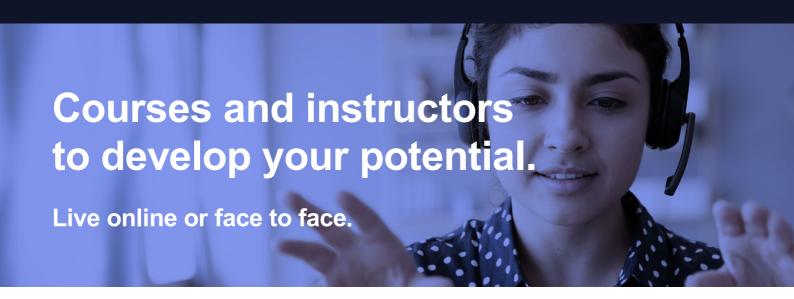
# **GO.COURSES**



# **Effective Feedback**

Employees and managers often dread feedback. When done in the right way and with the right intentions, feedback can lead to outstanding performance.

Feedback is a gift. It should be given as a gift, received as a gift, and packaged thoughtfully.

Feedback handled well provides a fantastic opportunity to improve performance and motivation.

Feedback handled clumsily, can damage confidence, motivation, and also the relationship. This 3 hour interactive session is designed to equip anyone with the tools and techniques to be able to give positive feedback in a way that feels meaningful, and give difficult feedback in a way that feels constructive.

## What will I learn?

#### **LESSON 1**

Why Feedback is important.

#### **LESSON 2**

How to be more confident in giving constructive feedback.

#### **LESSON 3**

How to use models and techniques to give effective feedback.

#### **LESSON 4**

How to practice Active Listening.

#### **LESSON 5**

How to build responsibility and accountability for solutions by the individual.

#### **LESSON 6**

How to practice giving Feedback.

# **Key features**

- Face to face or Live Online
- Fully certified trainer
- Get key skills and practical knowledge
- This course is available for groups and 1-2-1 live online
- Course materials included
- Recognised course certificate

### Interested?

- Call us: 01225 308979
- Email us: info@go.courses