

GO.COURSES



**Courses and instructors
to develop your potential.**

Live online or face to face.

Effective Feedback

Employees and managers often dread feedback. When done in the right way and with the right intentions, feedback can lead to outstanding performance.

Feedback is a gift. It should be given as a gift, received as a gift, and packaged thoughtfully.

Feedback handled well provides a fantastic opportunity to improve performance and motivation.

Feedback handled clumsily, can damage confidence, motivation, and also the relationship. This 3 hour interactive session is designed to equip anyone with the tools and techniques to be able to give positive feedback in a way that feels meaningful, and give difficult feedback in a way that feels constructive.

What will I learn?

LESSON 1

Why Feedback is important.

LESSON 2

How to be more confident in giving constructive feedback.

LESSON 3

How to use models and techniques to give effective feedback.

LESSON 4

How to practice Active Listening.

LESSON 5

How to build responsibility and accountability for solutions by the individual.


LESSON 6

How to practice giving Feedback.

Key features

- ✓ Face to face or Live Online
- ✓ Fully certified trainer
- ✓ Get key skills and practical knowledge
- ✓ This course is available for groups and 1-2-1 live online
- ✓ Course materials included
- ✓ Recognised course certificate

Interested?

 **Call us: 01225 308979**

 **Email us: info@go.courses**