

GO.COURSES



**Courses and instructors
to develop your potential.**

Live online or face to face.

Cultural Awareness And Diversity

The workshop explores how cultural diversity operates within an organisation.

How it is perceived, develops and manifests itself.

Participants will assess the benefits of embracing cultural diversity and look at ways to encourage implementation in the workplace.

By attending this workshop participants will develop the skills and knowledge to understand the cultures in which they are operating in the workplace.

What will I learn?

LESSON 1

Cultural Awareness and Diversity in Context:

Defining diversity – the importance of difference in the workplace - Understanding preconceptions – how do they influence our interactions? - What is cultural awareness and how does it work with diversity? - Making the links to my role

LESSON 2

Defining Culture: The links between values, attitudes and culture - Development of the 'cultural layers' - What's your culture – how would others define you? How would you define yourself?

LESSON 3

The Culture Paradigm: Recognising how different cultures are manifest within an organisation - Identifying how cultures and subcultures are embedded within your organisation – are they desired cultures and how do they fit with the business strategy?

LESSON 4

Implementing Cultural Diversity in the Workplace:

How to promote an inclusive working environment - Tools and techniques for challenging inappropriate and non aligned behaviour

Key features

- ✓ Face to face or Live Online
- ✓ Fully certified trainer
- ✓ Get key skills and practical knowledge
- ✓ This course is available for groups and 1-2-1 live online
- ✓ Course materials included
- ✓ Recognised course certificate

Interested?

-  **Call us: 01225 308979**
-  **Email us: info@go.courses**